

## TERMS AND CONDITIONS AT ISLEBEBYTHESEA

**\*\*PLEASE MAKE SURE YOU ARE IN AGREEMENT WITH THESE TERMS AND CONDITIONS WHEN YOU BOOK WITH US.\*\***

- Check in is available from 4pm until 9pm. Sorry but early and late check ins cannot be taken.
- Check out MUST be by 10 am. **Late checkout impacts on us getting the premises ready for our next guest and will incur a charge of £20 per half hour.**

Cancellations are only refunded within the conditions stated in the cancellation policy stated when you made this booking. Cancellations out-with this are not refundable. Please ensure you are adequately insured to cover this eventuality, as a small business we cannot and do not offer this insurance.

- In the event a 'no-show' or if you have to leave early, we do not offer any refund.
- In the event of cancellation by us, our liability shall be limited to the return of the fee monies paid to book this accommodation only, no other costs.

**TRAVEL INSURANCE: YOU ARE STRONGLY ADVISED TO TAKE OUT TRAVEL INSURANCE FOR YOUR STAY, SO YOU CAN HAVE PEACE OF MIND THAT YOUR COSTS WILL BE COVERED, SHOULD YOU NEED TO CANCEL, OR YOUR HOLIDAY IS DISRUPTED FOR ANY REASON.**

- IsleBebytheSea takes no responsibility for loss, damage, or injury to you or any of your party or property. We recommend that you have adequate travel insurance.
- We take no responsibility for loss of services, such as internet, water and electricity when it is outwith our control.
- Please inform us of any loss of service as soon as possible on the contact numbers provided and we will contact the appropriate provider to try to resolve.
- Smoking / Fire: **No smoking is permitted in IsleBebytheSea or within the property boundary. No naked flames / candles are allowed in the property.** The firepit should only be used in the designated area.

THIS IS A QUIET CROFTING VILLAGE, AND NOISE CARRIES, ESPECIALLY WHEN IT IS QUIET AT NIGHT. GUESTS MUST CAUSE NO UNDUE NOISE OR ANNOYANCE OR DISTURBANCE TO NEIGHBOURS. ESPECIALLY AFTER 9PM. NO OUTSIDE MUSIC, OR LOUD NOISE AFTER 9PM. NO LOUD INSIDE MUSIC.

**PARTIES ARE NOT PERMITTED HERE.**

- The named booker must personally stay at the accommodation throughout the holiday and is solely responsible for the whole party. No more than the stated number may stay at the property. No visitors allowed.
- This is primarily a working croft with barbed wire, electric fencing, machinery, deep ditches and large animals. Please respect this and act responsibly and ensure others in your care do so too.
- Chinese lanterns or fireworks are not permitted on this premises as they frighten or may hurt animals and may damage property.

### EXTRA FACILITIES/EXPERIENCES

**Your stay is for accommodation only.** Bookings you wish to make for extra facilities/experiences (e.g. hot tub/gym) are made through our website [www.islebebythesea.co.uk](http://www.islebebythesea.co.uk) only.

- Hot tub is a 'Lay z Spa' domestic system, and it is maintained as such. You can have use of this only if you if booked and paid for it with us. Please be aware the hot tub is chlorinated and use will be dependent on chemical balance, temperature and mechanical function. This is all checked daily. Hot tub use is for over 16 only and requires your signed compliance with the terms of use issued at induction. No use permitted before induction. Hot tub must be used inline with the terms, used responsibly, you must not exceed 1 hour at a time, or after 11pm. Alcohol should not be consumed before or during hot tub use.
- You can only have use of the gym if you have booked this with us. Again, use requires your signed compliance with the terms of use issued at induction. No use permitted before induction. You must indicate what times you wish to use the gym. (Full terms and conditions for both these facilities available on request.)

### **\*\*YOU MUST LEAVE THIS PROPERTY AS YOU FOUND IT\*\***

Ensure to take all reasonable care of IsleBebytheSea and its contents, you must leave it clean and tidy and free from strong odours.

All items including towels to be used at this property only, they must not be taken off the property.

**Report to us any damages, losses or breakages as they occur.**

We will charge as shown in the table below if the property is not left in a satisfactory condition.

Cost to repair or replace item	£? Depending on item
Extra cleaning required	£30 per additional hour taken
Professional service needed to address any problems caused by guest	£? Depending on service needed
Repeat washing load required	£8
Loss of business from closure of the hut needed for extra clean or repair	£94 low season / £104 high season per day booking affected

(If we need to make charges, photos/explanation will be supplied by us to show why the charges are being made. If needs be, the relevant agencies will be made aware.)

- Sorry but IsleBebytheSea is currently not accessible for wheelchair users as it is accessed via 2 steps. Good mobility is required to access the top bunk.
- We are environment friendly: please ensure only toilet paper is flushed down the toilet! Please use the recycling bin provided under the sink. Please do not litter on the premises.
- Please make sure heating and lights are switched off whenever you leave the property (including the outside lights).
- As this is a working croft with associated hazards and risks, we do not take children or pets in this accommodation.

**WE RESERVE THE RIGHT TO ENTER THE PROPERTY AT ANY REASONABLE TIME. WE RESERVE THE RIGHT TO ASK GUESTS WHO ARE NOT OBSERVING THE CONDITIONS TO LEAVE WITHOUT REFUNDS AND WITH IMMEDIATE EFFECT.**